



Ontario Food Terminal Board

Attention Buyers

New protocols effective May 1 – June 15, 2020

Temperature checks and screening and questioning at main entrance

- No entry to anyone with a temperature higher than 38C. You must contact your primary health care provider, Telehealth Ontario (1-866-797-0000) or Toronto Public Health (416-338-7600) for clearance before returning to the OFT.
- Access with a card: All front access gates are open 2 am to Noon. After 12 Noon, entry is via the main gate only.
- Non-card access: Southeast gate is open 2 – 10 am. After 10 am, entry is via the main gate only.
- Parking deck entrance to the building is open 2 – 10 am. After 10 am, anyone needing building access must use the front access gates.
- No entry if you have a cough, fever or difficulty breathing.
- If you have travelled internationally or have been in close contact with another person who has travelled internationally, except to the United States, you are not allowed on the Ontario Food Terminal property for 14 days after the date of return to Canada.
- All persons entering the Farmers' Market area must wear a face mask and the use of gloves is strongly encouraged.

Limited buyer access to Farmers' Market area

- Buyers are permitted to park in the 600, 700 and 800 rows, as this area has been converted into a buyer parking area.
- Buyers must wear face masks and the use of gloves is strongly encouraged.
- Starting at 3 a.m., a limited number of buyers will be allowed to walk into the Farmers' Market area through a controlled entry/exit located at the east end of the 300/400 rows at a time to view products and negotiate price. This is controlled to maintain distance and prevent loitering.
- Those buyers who wish to remain at vehicle and place phone orders can continue to do so and the product will be delivered.
- The line for buyers wishing to enter the Farmers' Market will be managed by Ontario Food Terminal Board Police, as well as physical distancing within the Farmers' Market.
- Buyers may walk along the Farmers' Market roadways at a distance from growers until you wish to make contact.
- Buyers will not be allowed into tenant stalls and must stand at the designated do not cross line painted on the asphalt at the edge of the former buyers' parking space. A control rope or barrier must be in place to maintain proper distance.



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- Buyers waiting to speak to farmers must comply with physical distancing protocols issued by Toronto Public Health.
- Buyers are allowed to use two wheeled dollies to carry purchased product to their vehicles.
- After placing an order, buyers must return to their vehicle and the order will be delivered to the vehicle for loading.

Limited movement for buyers and drivers at the Terminal

- No entry to offices or warehouse spaces.
- No buyer vehicles in Farmers' Market area.
- Tenants will bring the produce to your vehicle for you to load.
- Leave your cab only to verify contents of produce received and for loading.
- Emergency use of washroom permitted by exception only.
- No use of dollies or "two wheelers". Buyers may use two-wheeled carts in the Farmers' Market area only.

Advance orders and electronic payments

- Place your orders either in advance or by phone or digitally once you get to OFT.
- Buyers are encouraged to make arrangements with tenants for electronic payments.

Reduce the spread of illness through preventive measures

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands and avoid close contact with people who are ill.
- Emphasize to your employees and buyers to stay home when they have a cough, fever, or have difficulty breathing.
- Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and wash your hands. If you don't have a tissue, sneeze or cough into your sleeve or arm.
- Clean and disinfect frequently touched objects and surfaces.
- Stay at least 2 metres away from other people wherever possible. No physical contact, like handshakes, permitted.